

ICTS QUALITY POLICY

Our main objective is to carry out, in an effective and efficient way, all the procedures related with the commercial and logistic operations comprehending the import & export of products and raw materials that belong to the Oil & Gas sector, offering highest quality services.

We have certified ISO 9001 quality management system in order to adapt to the needs of our clients and to offer the best value; this way, we are forced to comply with the mentioned policy and to remain in a process of continuous improvement.

All this translates into:

- The best level of response to our clients, and a better evaluation of their satisfaction level.
- Annual definition of improvement objectives, both at the service level and in the implementation of the best technologies.
- Rigorousness in the selection and approval of our suppliers and business partners.
- Continuous training of our staff.
- Satisfactory response to internal and external audits.
- Careful consideration of the needs of our stakeholders.
- Strict compliance with the legal and regulatory requirements that concern our company.

Following up the above indications, the Executive team commits to facilitate the needed resources to comply with this ICTS Quality Policy.



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ICTS SL
Gestionamos tus necesidades...
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